MEETING MINUTES

Project Name: IPRS Doc. Version No: 1.0 Status: Final

Meeting Name: IPRS Core Team Meeting
Facilitator: Thelma Hayter, DMH

 Scribe:
 Sara Parks

 Date:
 10/6/04

 Time:
 10 - 11 a.m.

Location: Crossroads, Conference Room 3

IPRS Core Team Attendees:

Sharlene Bryant Others: **Bobby Minish** Tim Sullivan Cathy Bennett X Kellie Fessler Cheryl McQueen Sandy Flores Deborah Merrill Myran Harris Sara Parks Gary Imes X Joyce Sims Mike Frost X Χ Paul Carr Christie Harris X Rick Debell Bernice Ford X Thelma Hayter Jeffrey Poole

Attendees:

Х Alamance-Caswell Onslow Х OPC Albemarle Catawba **Pathways** Χ Centerpoint Pitt Х Crossroads Riverstone Х Cumberland Roanoke-Chowan Х Х Durham Rockingham Х Х Eastpointe Sandhills/Randolph Х Х Edgecombe-Nash SE Center Х Х Foothills SE Regional Х Х Guilford Smoky Mountain Х Х Tideland Χ Johnston Lee-Harnett **VGFW** Х Х Mecklenburg Wake Х Х Western Highlands Neuse Χ Х New River Wilson-Greene Х

Agenda:

Item No. Topics

1. **Division and EDS Review Upcoming checkwrites**: Oct. 8, 15, 29 Nov 5, 12, 19

Tim Sullivan: Update Medicaid issues

BugCentral Status

Key CSRs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs joining this week:

2. Area Programs

Roll call

Review Oct. 1 checkwrite results

Questions/comments about Upcoming checkwrites Oct 8, 15, 29 Nov.

5, 12, 19

Agenda items

Approve 9/15 minutes for posting

Reminder: Please let us know when you have completed your attending provider enrollments so the Division can start entering the

Federal I-SATS ID for SA Providers.

CMECD – The Division has decided the risk assessment score on the ASQ:SE will be optional for FY04-05 effective July 1, 2004. Email

will be sent next week.

IPRS Questions or Concerns

Tim Sullivan & Christie Harris – MMIS Updates-Status on EOB 7000

adjustments

Medicaid Questions or Concerns

Any other area program questions/comments

DMH and/or EDS concluding remarks

Next Meeting: October 13, 2004

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 1. **Review Oct. 1 checkwrite:** Paul will check with BA's regarding denials. On the Medicaid checkwrite, eft's were 1 day late.
- 2. **Upcoming Checkwrites:** Oct 8, 15, 29 Nov. 5, 12, 19
- 3. **Tim Sullivan-** Update Medicaid issues EOB 7000. Setups went in last week and will adjudicate this next checkwrite.

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No. Topics

- 4. **Bug Central Status:** 10 bugs: 7 in customer review, 3 in process
- 5. **Key CSRs:** Lock level should go in this week. We have a meeting on Friday regarding quarterly refund process. We have a CSR meeting following today's core team meeting.
- 6. **Operations Support** File Maintenance, Security –

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

- 1. **Roll Call** (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
- 2. Questions/Comments about upcoming checkwrites: Oct 8, 15, 29 Nov. 5, 12, 19

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item Topics No.

3. Agenda items

Approve 9/15 minutes for posting

Reminder: Please let us know when you have completed your Attending Provider enrollments so the Division can start entering the Federal I-SATS ID for SA Providers. Completion date we are aiming for is 9/30/04. Thank you to those who have let us know you have completed your enrollment. Send notices to Q & A email address.

CMECD – The Division has decided the risk assessment score on the ASQ:SE will be optional for FY04-05 effective July 1, 2004. Susan Robinson will contact you about questionnaire, training, and cost for materials.

IPRS Questions or Concerns -

- Q: Who do we contact about the Medicaid 835 macro?
- A: Naomi Driggers from Guilford at 336-641-4627
- Q: Did we ever receive a summary from Charlotte Craver?
- A: No Thelma is going to follow-up with Charlotte.
- Q: IPDR2551 is there any reason this report is not being shown?
- A: Send this to Provider Services.
- C: The agenda did not come attached in the email to Onslow.
- R: Minutes and Agenda were send on 10/4. The checkwrite report was sent this morning.
- Q: Where is the Rate Memo information from Phillip Hoffman posted?
- A: On DMH website under announcements under Sept 16 2004.

Tim Sullivan & Christie Harris – MMIS Updates, EOB 7000. Setup went in last week and will adjudicate on the next checkwrite. Phone calls were made to AP regarding Value Options and how to get claims resubmitted & OTR info, however we have not received a call back from some AP. I will go over the list of AP who have not returned our calls.

- O: Tim, will we receive a massive RA or will be receive a separate RA for those adjustments?
- A: They will come on one RA. The adjustment section on the RA will be larger than normal.
- Q: Christie can you clarify if 80005 is counted as a ½ or whole visits?
- A: Groups should be counted as ½.
- Q: How do we settle if it's being counted as a whole?
- A: Christie would need to see example. Send example to Christie's email address.
- Q: Can we get more detail on the HIPAA adjustment 835 and why they deny?
- A: Has non-specific EOB you will need to wait for RA.

Medicaid Ouestions or Concerns

- Q: Do you have a telephone number for Tomeka Evans?
- A: 919-816-4392

Any other area program questions/comments:

CDECI - We received approval to pay for developmental day services. We're going to open CDECI again for Dev Day services only for 0-3 year old children. Bill services under this pop group so services can be tracked.

- Q: Is there any money in this pop group?
- A: I'll be finding out from Rick DeBellin the budget office which budget this will come out of. It will be paid out of available funds we have. This is effective 7-1-04 and we are focusing on getting this done ASAP.
- Q: Will a memo come out regarding this?
- A: I will check on this and try to get an official memo.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item	Topics			
No.				

5 DMH and/or EDS Concluding Remarks:

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date

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